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INCREASING LEADERSHIP EFFECTIVENESS

This program combines leadership guidelines and experiential training to increase Leadership Effectiveness in an organization. Great for new and experienced managers and supervisors, and as a step in that direction.

Synopsis of Training:

Module 1: Team Development Through Leadership

- The 5 Exemplary Skills Of Great Leaders
- Knowing Your Leadership Style
- Managers vs. Leaders, Which is More Effective?
- What Teams Expect Of Their Leaders
- Key Characteristics That Define Teams

Module 2: Communication as a Relationship Builder

- Expression As A Tool-How We Communicate
- Statistics Of Interpretation, And How They Relate
- Listening To Complete The Cycle
- Understanding Personality Diversity(Personality Profile incl.)

Module 3: Bringing Delegation Full Circle

- Why And What To Delegate, Who To Delegate To
- How To Delegate Effectively

Module 4: Leading Through Performance Management and Coaching

- Using Strengths And Motivation To Drive Success
- Balancing Praise And Constructive Criticism With Coaching
- Understanding Why People Fail and What to Do When They Do
- The Behavioral Change Model

Module 5: Resolving Conflicts Through Understanding

- Benefits Of Well Managed Conflict
- Barriers To Conflict Management In Relationships
- Causes Of Escalation
- Conflict Resolution Model

This course of study involves a full day of training, including interactive exercises, discussion, and lecture. Workbooks provided.

“learn something every day, or stagnate...”